

Application ref: 20/01445/LAPREM
Pilgrims Brewery; 11C, West Street, Reigate

This application is to extend the existing terminal opening hours and licence hours for the sale of alcohol. The premises have applied to open from 10.00hrs until 23.00 hrs Monday to Saturday and from 12.00hrs to 22.00hrs on Sunday. Sale of alcohol will be for the same hours.

The following mediated conditions were agreed with the Police following their objections:

1. CCTV shall be installed on the premises and fully maintained, showing correct date and time information. The CCTV will cover internal public areas and external doorways, smoking area, beer garden and external areas outside the premises. The CCTV shall provide clear images of good quality and shall capture images of people entering and exiting the premises. The premises licence holder must ensure that staff are able to download and make copies available at the request of the Police or other authorised licensing authority within 24 hours. CCTV footage must be retained for minimum of 31 days.
2. There shall be a record of any refused sale of alcohol. The refusal register shall be inspected on a regular basis (at least weekly) by the DPS
3. An incident log shall be maintained on the premises documenting the date and time of any incidents involving the premises which could undermine the four licensing objectives. This shall be completed within 24 hours of the incident, be available upon request of a police officer or an authorised officer and will record the following:
 - All crimes reported at the venue
 - All ejections of patrons
 - Any complaints received concerning crime and disorder
 - All drugs seized or found
 - Any incidents of disorder
 - Any faults in the CCTV system, including action taken to remedy
 - Persons banned from the premises
4. Alcohol shall not be delivered other than to residential and business addresses with a postcode.
5. At the time of ordering, the following details shall be recorded and made available for inspection by a responsible authority under the Licensing Act 2003;
 - the full name of the purchaser,
 - the address of the purchaser,
 - an email address for the purchaser,
 - the method of payment and details of alcohol supplied,
 - confirmation the customer is over 18 years of age.

6. All deliveries of alcohol must not be left with anyone under the age of 18 years. Acceptable documentation to prove age will be either a driving licence, passport or PASS Card.
7. Staff/driver training will be given for the alcohol delivery service on the promotion of the licensing objectives. All training records will be available to be inspected by police or any authorised person on request.
8. Alcohol shall not be delivered other than by adult (18+) delivery drivers. The company shall record the name of the delivery driver and date of birth who makes each delivery of alcohol. These records will be produced to police or any authorised person on request.
9. Alcohol shall only be delivered after full payment has first been received. Delivery drivers shall only deliver the actual alcohol that has already been paid for in full. Delivery drivers shall not accept cash or other payments at the delivery address. Delivery drivers will not carry surplus stock of alcohol in the delivery vehicle.
10. Customers shall be advised that delivery drivers reserve the right to refuse delivery as follows:
 - a. No adult is present, or the person accepting the delivery cannot produce ID when requested by driver
 - b. The person in receipt of the delivery appears to be intoxicated through alcohol/drugs.
11. All delivery refusals will be recorded and available to be presented to police or authorised person on request.
12. There will be a Challenge 25 policy in place, this will be displayed on any website used by the premises and on site, and any other promotional material.
13. No alcohol is to be sold in open containers.