

ANNEX 2: Environmental Sustainability Strategy Action Plan – Additional Proposed Actions	Proposed Performance indicator
Energy & Carbon: Energy Minimisation	
Promote behaviour changes to reduce operational energy consumption.	
<p><u>New 2021/22 Actions:</u></p> <ul style="list-style-type: none"> Work with partner organisations, residents, businesses and communities throughout the borough to encourage and facilitate the retrofit of homes to become more energy efficient (Ongoing) <p><u>Challenges:</u></p> <ul style="list-style-type: none"> The Council has limited powers to mandate action in this area, however reducing domestic emissions is a crucial step if the borough is to become net zero by 2050 	Percentage of homes in the borough that have been retrofitted via schemes and projects promoted by the Council; BEIS annual Local Authority CO ² estimates
Inclusion of scope 3 emissions in investigations and reduction initiatives	
<p><u>New 2021/22 Actions:</u></p> <ul style="list-style-type: none"> Undertake work to better understand organisational scope 3 emissions and identify reduction initiatives relating to council operations. <p><u>Challenges:</u></p> <ul style="list-style-type: none"> While scope 3 emissions make up the majority of the council's carbon emissions, they are more difficult to quantify as they are largely beyond direct control and relate to upstream and downstream emissions, employee commuting, etc. Note that scope 3 emissions are not included within the Council 2030 carbon neutral target 	Year on year reduction from baseline (to be established)
Energy & Carbon: Renewable Energy	
Promote the use of renewable energy through on/off-site generation and renewable tariff procurement	
<p><u>New 2021/22 Actions:</u></p> <ul style="list-style-type: none"> Work with partner organisation, residents, businesses and communities to encourage and facilitate the retrofit of homes with low carbon technologies (Ongoing) <p><u>Challenges:</u></p> <ul style="list-style-type: none"> The Council has limited powers to mandate action in this area, however reducing domestic emissions is a crucial step if the borough is to become net zero by 2050 	Percentage of homes in the borough retrofitted via schemes and projects promoted by the Council; BEIS annual Local Authority CO ₂ estimates
Low Impact Consumption: Waste Reduction	
Facilitate recycling to maximise value of non-avoidable waste	
<p><u>New 2021/22 Actions:</u></p> <ul style="list-style-type: none"> Continue to develop the Council's waste and recycling service taking into account the new requirements anticipated to be introduced by the Environment Bill and associated secondary legislation (ongoing) <p><u>Challenges:</u></p> <ul style="list-style-type: none"> The Council will need to ensure it has appropriate resources to deliver additional recycling service provision 	Covered by existing performance indicators within the Waste service

Effective Implementation: Communications

Provide informative accessible material for staff, residents and businesses on how to reduce energy and increase renewable energy at the Borough level and explain what the Council is doing itself

New 2021/22 Actions:

- The Sustainability Team will undertake work to engage council staff further, including:
 - Providing guidance around 'green working' to support council employees in tackling sustainability at work, covering issues such as:
 - Commuting using active transport (including how to access to Cycle to Work scheme, etc.)
 - Saving energy (working from home and in the office)
 - Reducing waste through less printing, etc.
 - Developing and delivering a staff survey to determine awareness / attitude / behaviours

In addition to this new action, it is proposed that a number of completed actions be consolidated as a single action.

- *Completed actions: Set up on the Council's webpage a dedicated sustainability section which will provide tangible solutions to enable residents and businesses to reduce their environmental impacts*
- *Provide better information on finance/grants available to businesses and residents to implement energy efficiency measures*
- *Include information on renewable energy tariffs on the Council sustainability section of the website and via Borough News, email newsletters etc to encourage residents and businesses to sign-up*
- *Highlight the reduced-price membership offer to Surrey residents for the Enterprise Car Club which is currently outlined on the Surrey website*
- *Encourage uptake of car-pooling from residents and staff through better communicating available car sharing platforms*
- *Update waste section on the dedicated sustainability page of the Council's website to bring together information about the various waste reduction initiatives*
- *Signpost to or facilitate borrowing and renting one-off purchases (e.g. DIY, gardening equipment etc...) e.g. through incorporation of available services on the Council's sustainability page*
- *Advise residents (via Council's website) on minimum water efficiency standards to achieve when considering home refurbishment projects (e.g. changing kitchens/bathrooms)*

The new consolidated actions will be to:

- Maintain, review and regularly update the Council's sustainability webpages to provide a suite of information about the three ES Strategy schemes and action that residents, businesses and communities can take (Ongoing)
- Plan, create and deliver a survey in 2021 for a cross-section of residents within the borough, to gather information relating to awareness, attitudes and behaviours in relation to sustainability; run the survey annually to track progress and change across a consistent set of questions (ongoing)

Challenges:

- None identified

Response rate for employee survey sustainability questions & progress on metrics (to be determined)

Web pages reviewed at least annually

Progress in relation to specific sustainability questions (to be determined) within the resident's survey

NEW OBJECTIVE PROPOSED: Provide informative accessible material for staff, residents and businesses on how to prepare and respond to extreme weather events related to climate change and explain what the Council is doing itself	
<p><u>New 2021/22 Actions:</u> <i>The sustainability content on the Council's webpages is currently focused on matters related to climate change mitigation</i></p> <ul style="list-style-type: none"> Update webpages to include more information and advice relating to climate change adaptation, such as limiting exposure to or impact from flood damage, keeping cool during heatwaves, etc. This should link to the relevant pages relating to emergency planning where relevant. <p><u>Challenges:</u></p> <ul style="list-style-type: none"> None identified 	Web pages reviewed at least annually
Effective Implementations: Partnership Working	
Work with partner agencies to identify shared objectives and opportunities for cooperation	
<p><u>New 2021/22 Actions:</u></p> <ul style="list-style-type: none"> Alone and in partnership with other organisations, continue to lobby government to ensure local authorities have the powers and resources to facilitate change <p><u>Challenges:</u></p> <ul style="list-style-type: none"> None identified 	N/A